

Yacu yo Gutanga Sisitemu

MU KANYA GATO



Kurinda



Kutabogama



Kwizera

Kubahiriza amabwiriza n'amategeko y'imbere mu kigo ndetse n'amahame akubiye mu Gitabo cy'Imyitwarire yacu hamwe n'Amategeko Ngengamikorere y'Abafatanyabikorwa mu Bucuruzi, bifite umwanya wa mbere ukomeye muri **Volkswagen Mobility Solution Rwanda**. Ni ngombwa kumenya imyitwarire idakwiye yaba ari iy'umukozi cyangwa iy'umucuruzi no kuyihagarika. Bityo rero, twagiriye icyizere Ibiro Bikuru by'Iperereza kugira ngo bidukorere Sisitemu yo Gutanga Amakuru mu bwigenge, itabogama kandi ikora mu ibanga. Ishingiye kw'ihame ry'ubutabera, Sisitemu yo Gutanga Amakuru itanga icyizere k'uburinzi bushoboka bwose ku batanga amakuru, abantu bayigizemo uruhare ndetse n'abakozi bagize uruhare mu iperereza ry'imyitwarire idakwiye yatangiwe amakuru. Nuramuka utanze amakuru ku biguhangayikishije bikomeye bishoboka byerekeye ukutubahiriza uburenganzira bwa muntu, n'ibidukikije bikozwe n'abacuruzi, Ibiro by'Iperereza bizamenyesha inzego zibishinzwe, zizakemura iki kibazo uko bikwiriye.

Ibisobanuro byisumbuyeho ku mahame y'imikorere y'Uburyo bwo Gutanga Ibirego kuri Volkswagen wabisanga [hano](#).

Gutanga Amakuru kuri Sisitemu yacu yo Gutanga Amakuru

Sisitemu yo Gutanga Amakuru itanga inzira zitandukanye zo gutangamo amakuru yerekeye imyitwarire idakwiye y'umukozi cyangwa umucuruzi, hagahita habaho uburyo bukwiye bwo gukurikirana no kugira igikorwa n'ikigo cyacu iyo bibaye ngombwa. Gutanga amakuru bishobora gukorwa amasaha 24/iminsi 7 y'icyumweru.



Amaso ku Maso Uhibereye

Teguzaga hunda kuri imeyili mbere yo kujya ku biro



Aderesi y'iposita

Volkswagen AG - Ibiro Bikuru by'Iperereza, Agasanduku k'Iposita 1717, Berliner Ring 2, 38436 Wolfsburg (Ubudage)



Imeyili

io@volkswagen.de



Inzira yo gutanga amakuru ku buryo bw'ikoranabuhanga

<https://goto.speakup.report/volkswagen>



Abavunyi

<http://www.ombudsmen-of-volkswagen.com>



Gutanga Ijwi kuri Telefoni

Nomero ya Telefoni: +254 20 765 0957 (hamagara ku giciro cyo mu gihugu)
Kode y'Ikigo: 122203



Apurikasiyo

Intambwe ya 1: Manura Apurikasiyo ukoresheje kode ya QR:



Intambwe ya 2: Shyiramo kode y'Ikigo: 122203 cyangwa usikane kode ya QR:



Hari ibindi bibazo waba ufite?

Shyikiriza ako kanya Ibiro by'Iperereza ibibazo cyangwa ibitekerezo byerekeye icyakorwa neza kurushaho cyerekeye Sisitemu yo Gutanga Amakuru.